

**Centennial Animal Services  
September 2009 Monthly Report  
October 20, 2009**

## Summary

Centennial Animal Services (CAS) remained committed to protecting the safety, health, and quality of Centennial while protecting the welfare of animals during September 2009. These efforts resulted in Animal Welfare Officers responded to 419 calls for service to include: 67 dogs at large, 28 noisy pets, 28 animal license checks, 26 animal impounds, 12 bite cases and 1 aggressive animal. The Department investigated 32 complaints of animal cruelty and responded to 5 animal rescues. There were 668 telephone calls received and 60 lost and found animal reports taken.

Enforcement activities resulted in 40 individuals being educated/verbal warnings, 20 written warnings, 10 summonses and complaints being issued, and 35 impounded animals. CAS vigorously pursues reuniting pets with their owners and finding new homes for all impounded animals. These efforts resulted in a 92% animal save rate with 54% of animals returned in the field, 32% returned from the kennel, and 5% adopted into new homes.

CAS promoted responsible pet ownership within the community by participating in two community events (Centennial Movie Night and Wag-N-Tails) and providing three presentations (Centennial Call Center, Piney Creek HOA, and Town of Foxfield).

## Activity

### Field Services

- 419 Calls for Service—89—District 1, 75—District 2, 101—District 3, 132—District 4, 22—Outside of City
- Dangerous and Potentially Dangerous Animals
  - 1—Investigation
  - 1—Summons and Complaints Issued
  - 1—Animal Confiscated
  - 11—Animal Bites Reported
- Enforcement Action—40—Education/Verbal Warning, 20—Written Warnings, 10—Summonses

### Animals Impounded

- 35 Animals Impounded—28 Dogs, 5 Cats, 2 Others
- 92% Animal Save Rate—54% Returned in the Field, 32% Returned from Kennel, 5% Adopted

### General Information

- 668—Telephone Calls, 32—Citizens Walk Ins, 2,614—Miles Driven

## Revenue

### Monthly

- \$4,666 in revenue was collected
  - \$2,382 Licensing
  - \$2,284 Fees

### Year to Date

- YTD \$44,548.88 in revenue has been collected, which is below the 2009 projected budget of \$49,500.

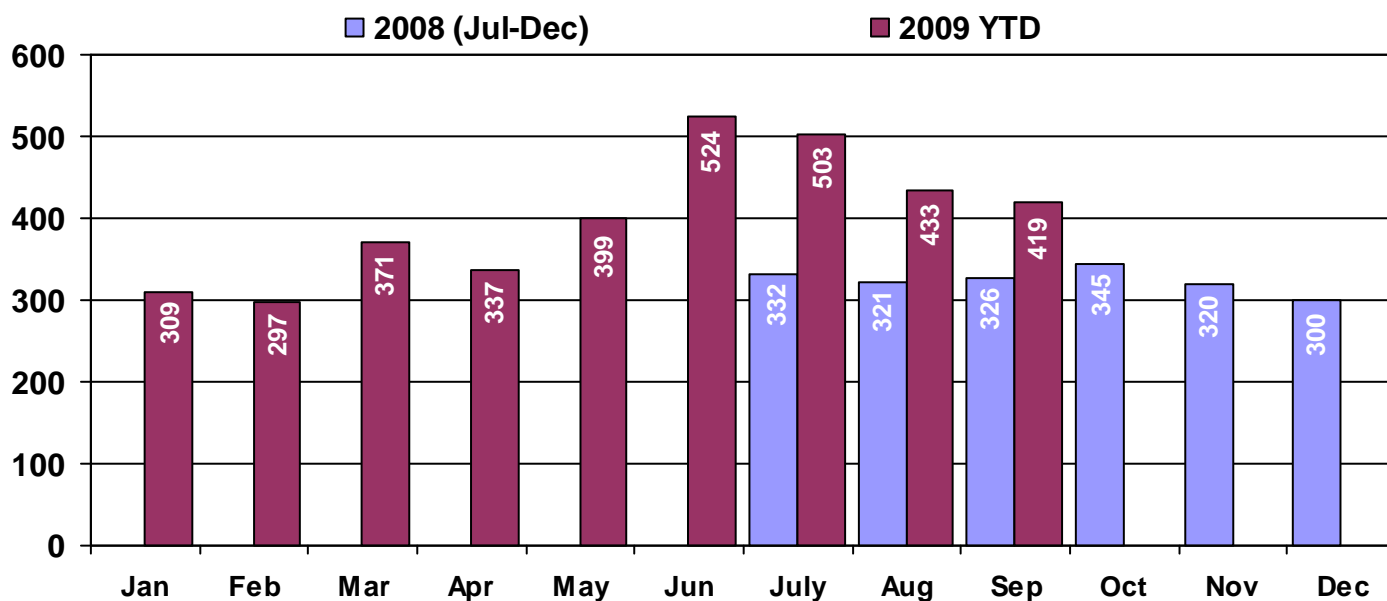
## Other Activity/Special Projects

- CAS will provide public education and engage in positive community relations
  - Participated in two public events—Centennial Movie Night & Wag-N-Tails
  - Provided three presentations—Centennial Call Center, Piney Creek HOA, and Foxfield
- Encourage Responsible Pet Ownership by maintaining an effective and up to date animal care and control ordinance that is routinely enforced
  - Centennial Animal Control Ordinance was revised and new laws were enacted in April 2009
  - As per City Council request, will provide staff report to discuss possible changes to current Noisy Dog Ordinance in November 2009
- Facilitate a more timely and effective response during emergency situations by cross training Centennial and Douglas County Animal Welfare Officers
  - 2 Centennial and 1 Douglas County officer have completed cross training program
  - Douglas County officer filled in during a recent illness (Flu) of 2 Centennial officers
  - Kayla Bornhoft (Douglas County) has been assigned to Centennial as of 10/5/09
  - Jeanna Candelaria (Centennial) was assigned to Douglas County as of 10/11/09

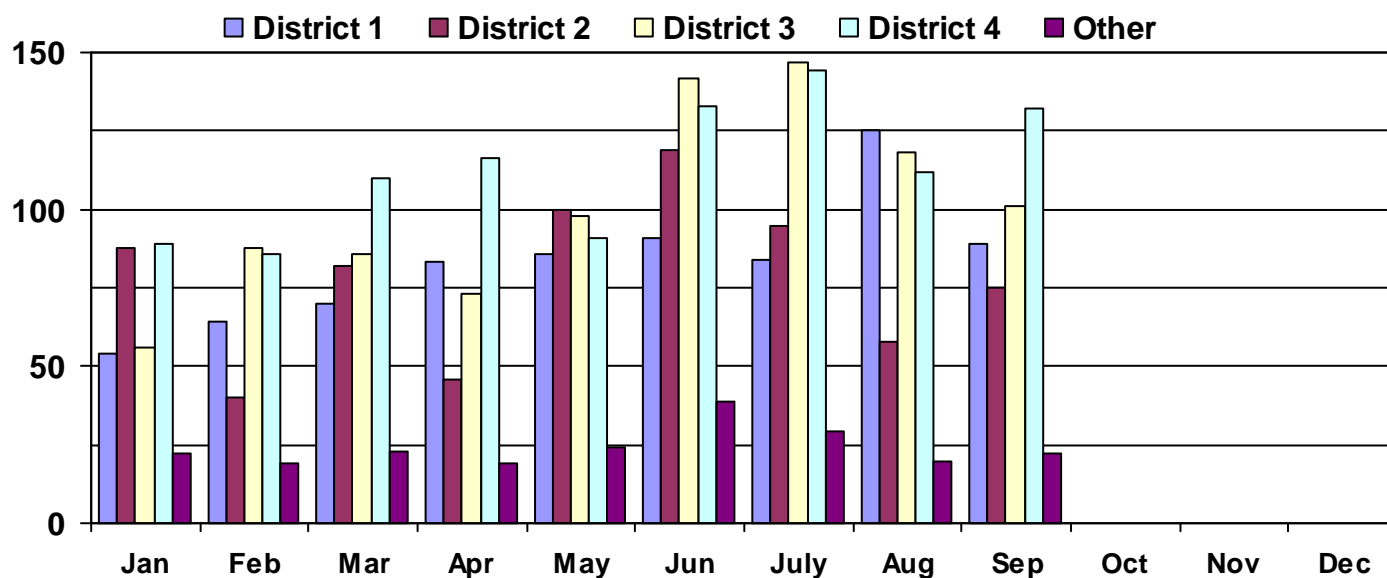
## Field Services

Centennial Animal Services has responded to 3,592 calls for service YTD—746 District 1, 703 District 2, 909 District 3, 1,013 District 4, and 217 outside of the City. Enforcement actions have resulted in 310 Education/Verbal Warnings, 139 Written Warnings, and 95 Summons and Complaints. There have been 104 Dangerous and Potentially Dangerous (DA/PDA) investigations, 71 Animal Bites, 16 summons and complaints for DA/PDA have been issued and 16 animals confiscated as a result DA/PDA enforcement action.

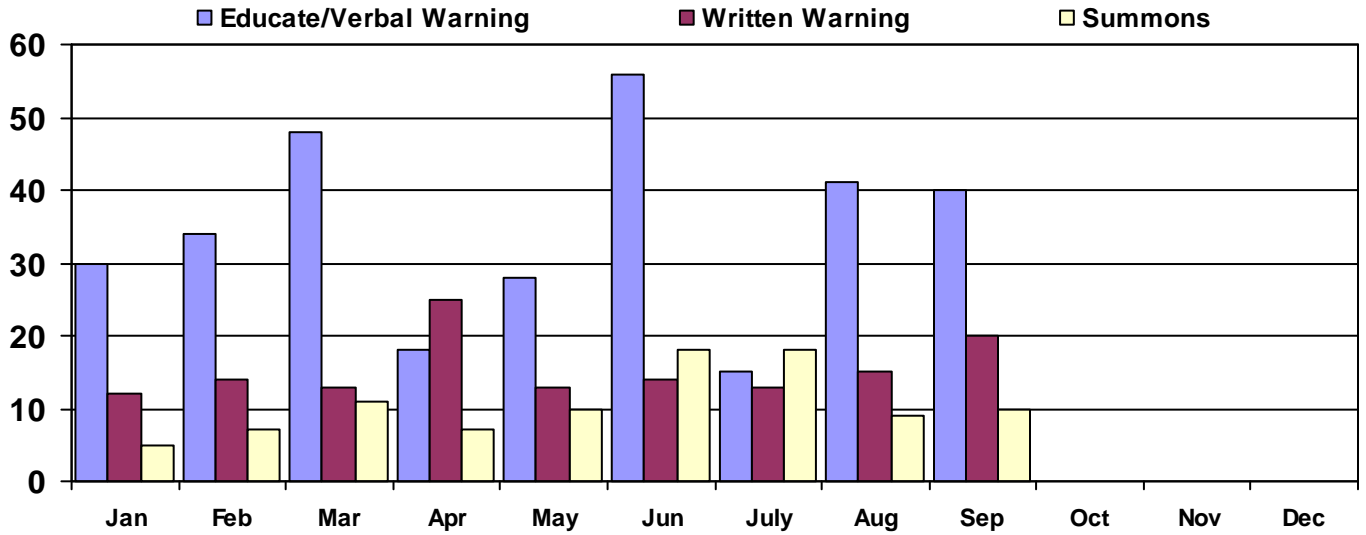
### Total Calls for Services



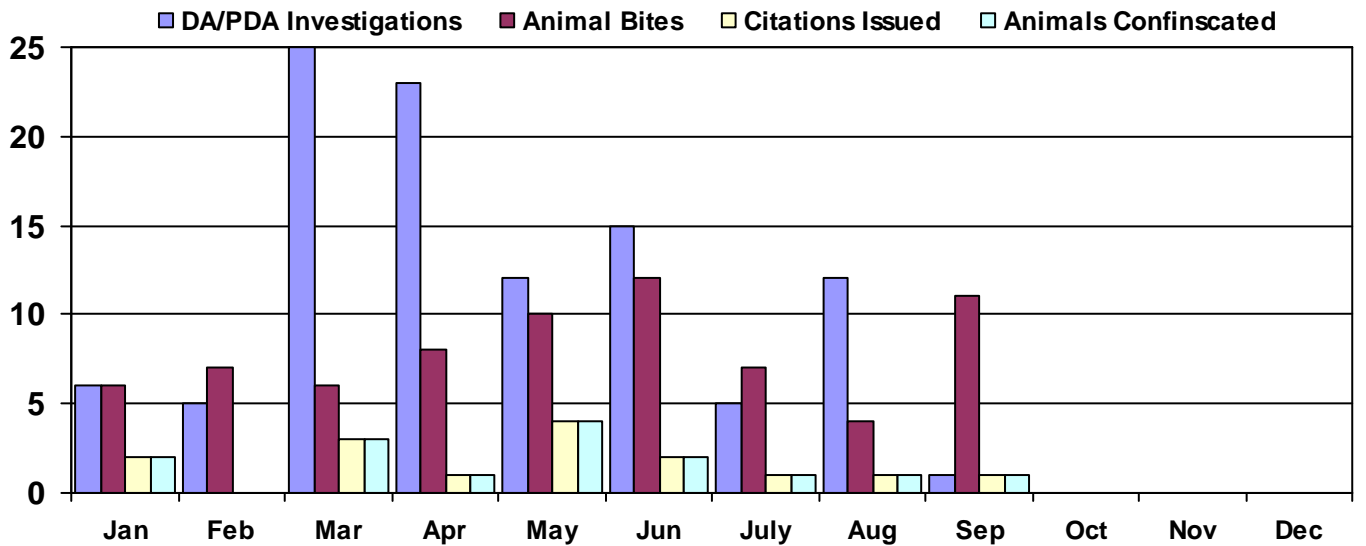
### Calls for Services by District



### Actions Taken

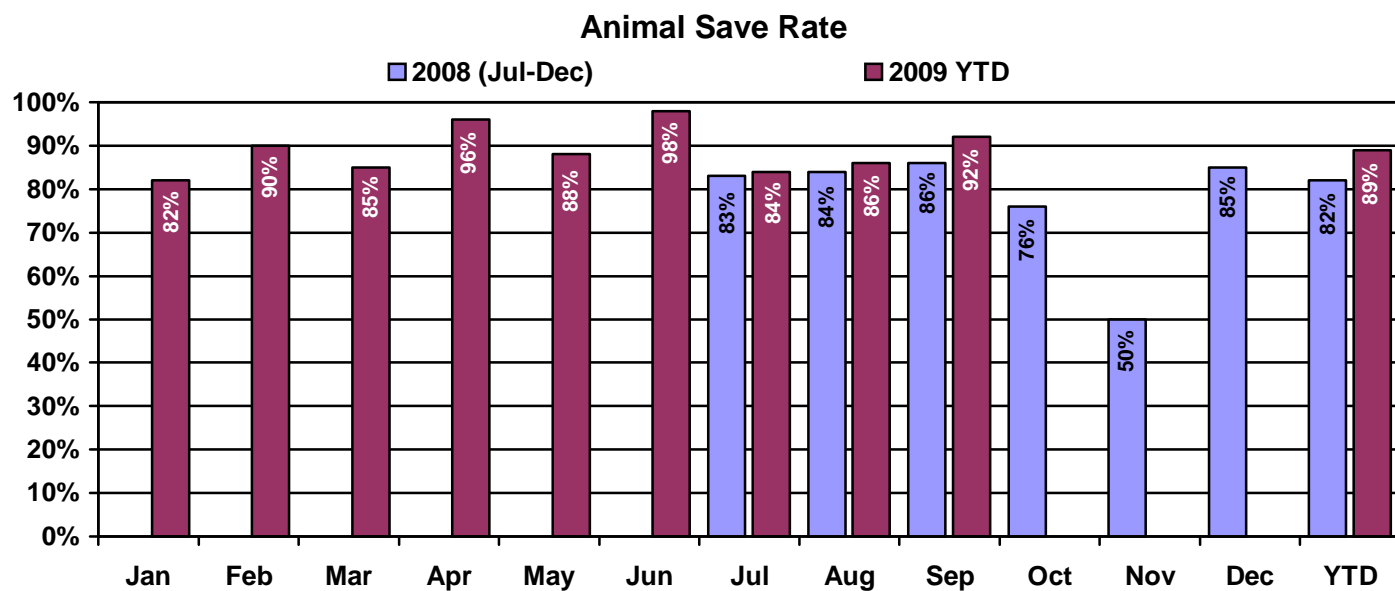
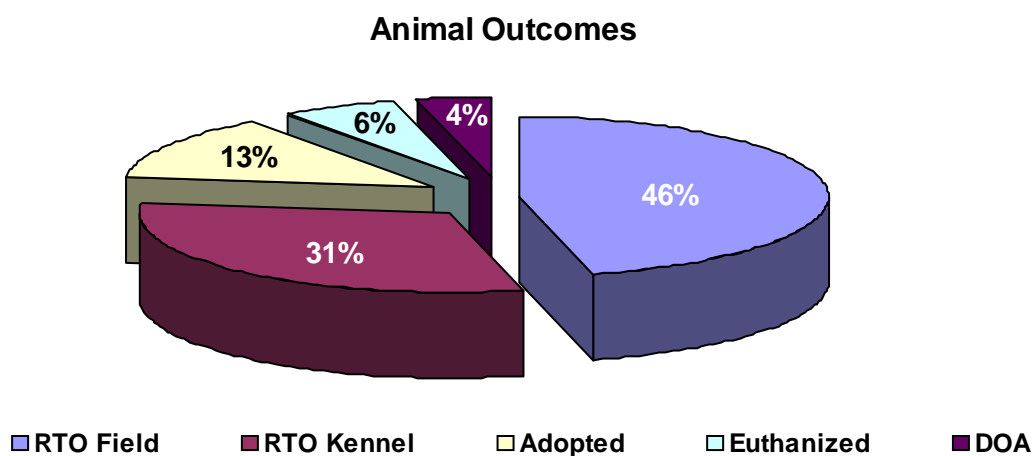
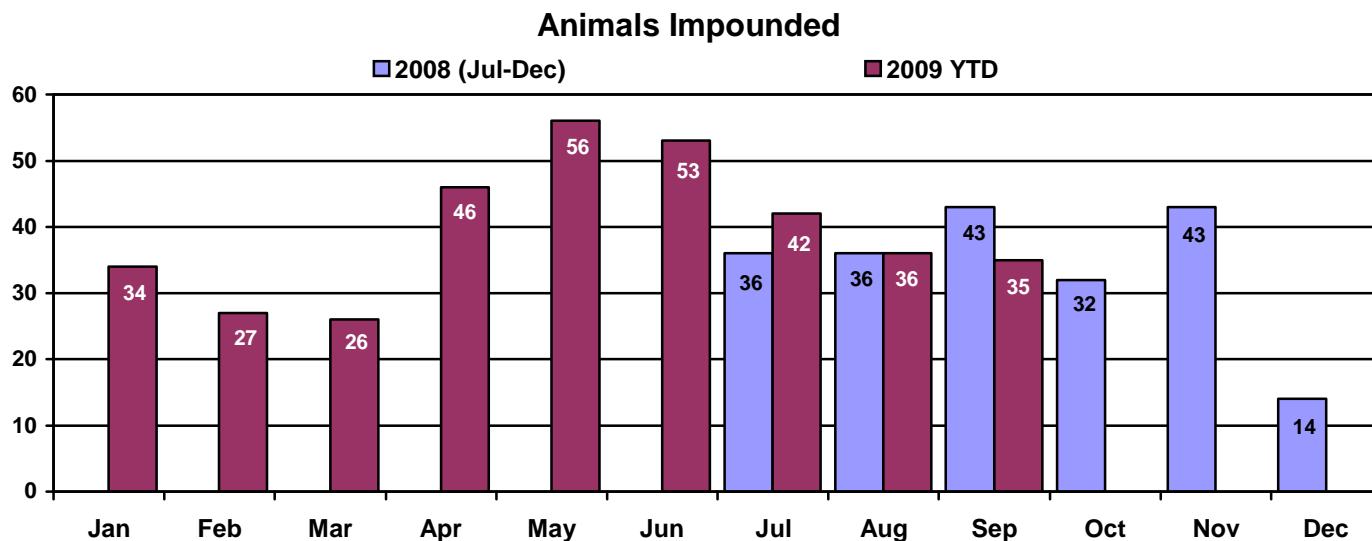


### Dangerous & Potentially Dangerous Animals



## Animals Impounded

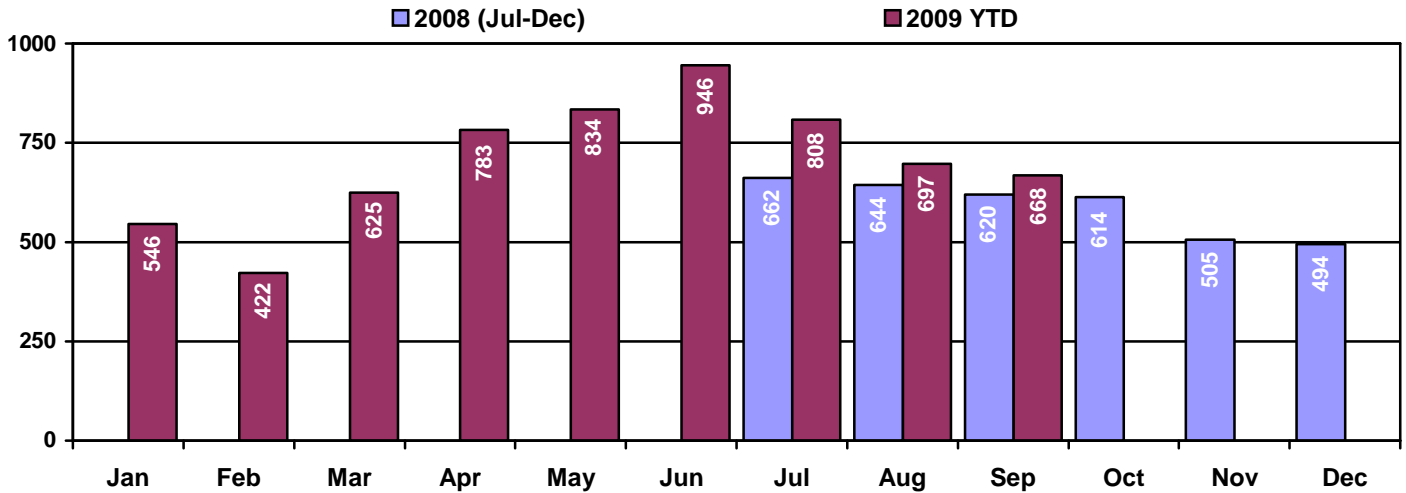
357 animals have been impounded year to date—306 Dogs, 35 Cats, 16 Others. 89% of animals impounded have been saved.



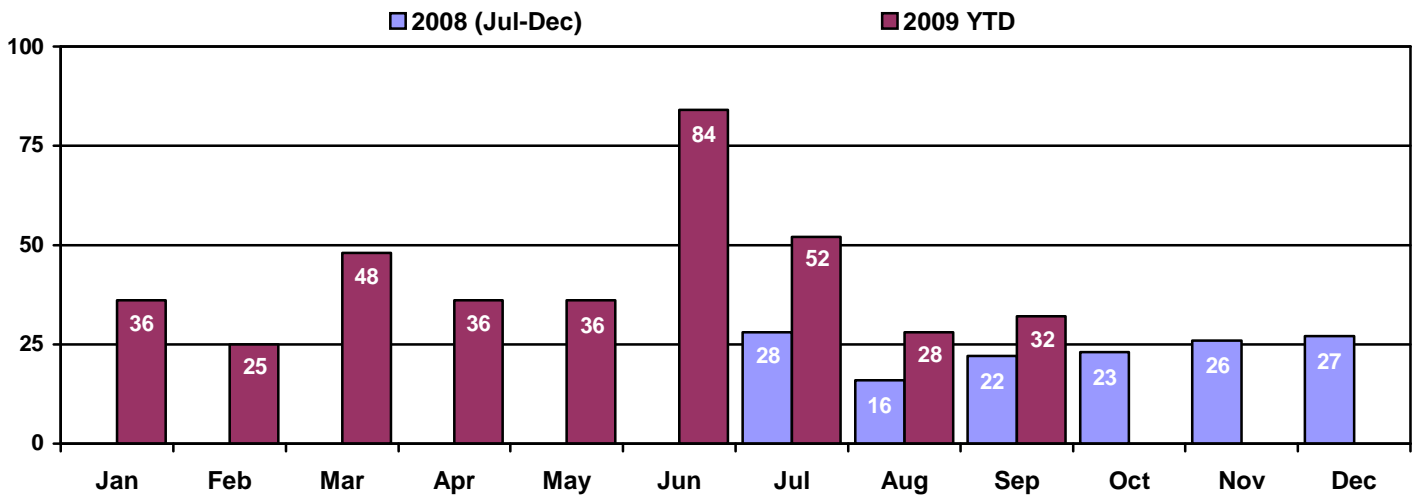
## General Information

A total of 2,173 telephone calls have been received, 377 citizens have visited the Centennial Municipal Building to conduct business, and CAS has driven a total of 37,059 miles.

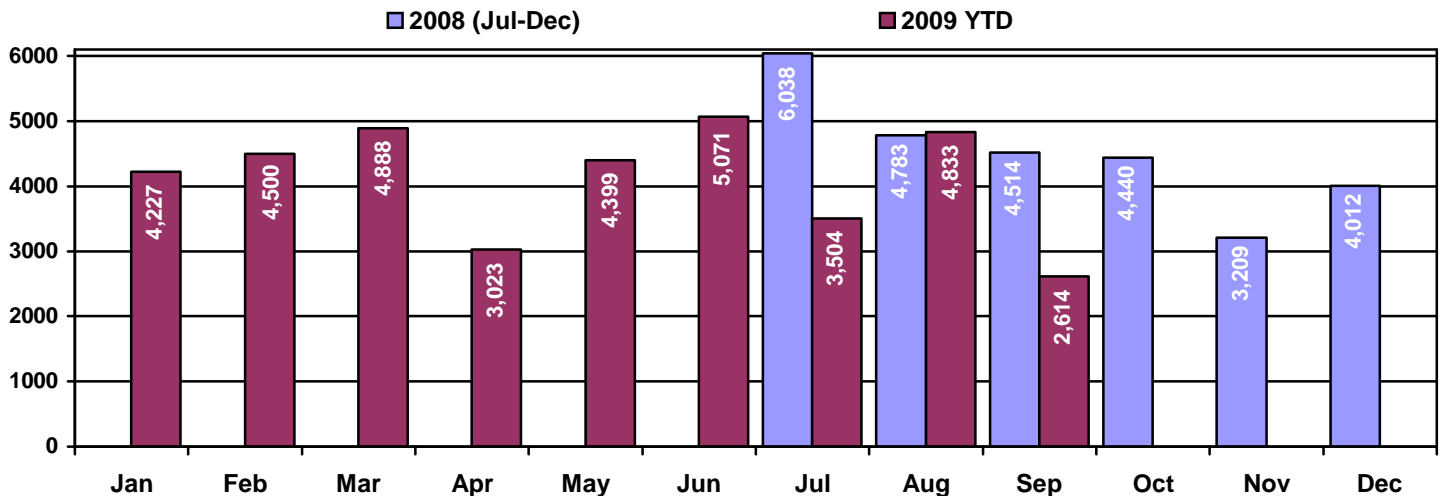
### Telephone Calls



### Citizen Walk-Ins



### Miles Driven

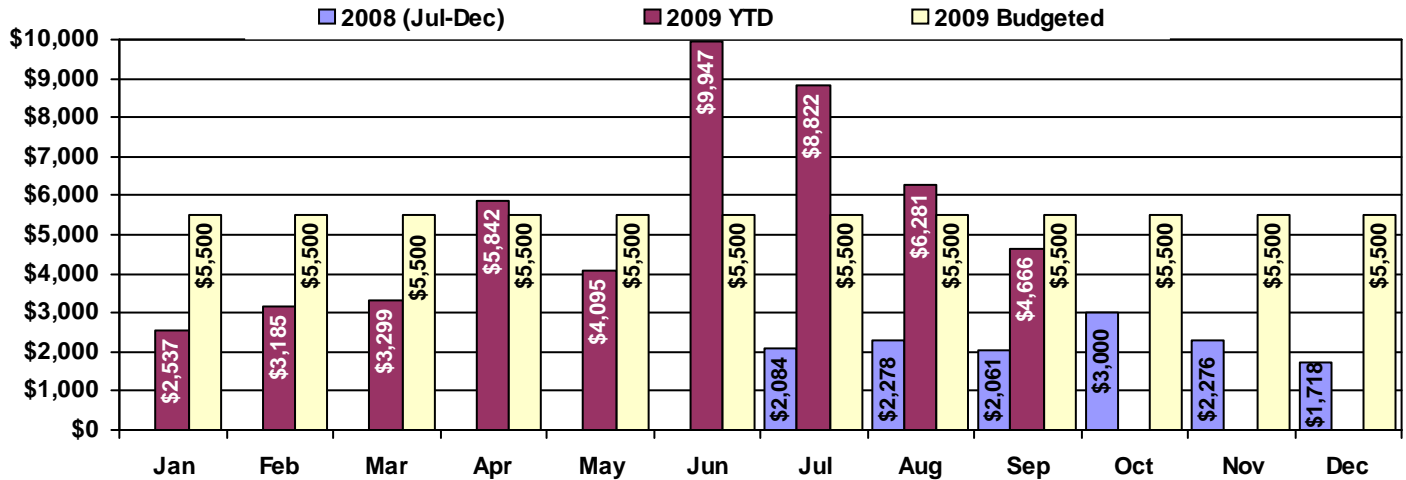


## Revenue

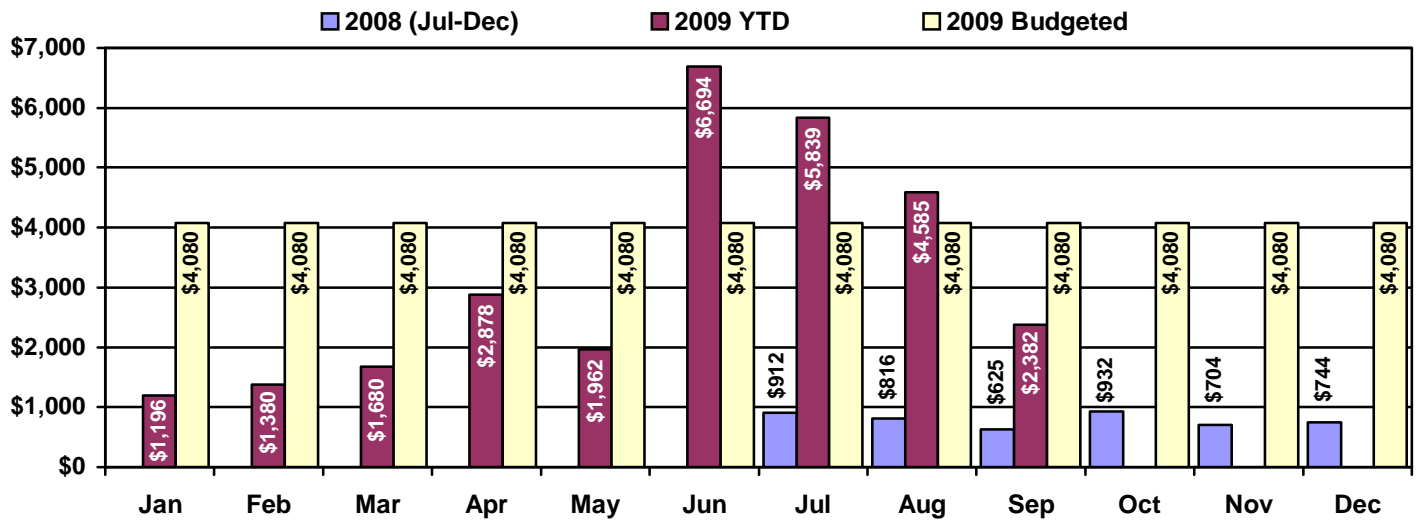
CAS has generated total revenue of \$44,548 year to date. This is approximately 10% below the \$49,500 YTD total budgeted amount.

- Animal Licensing—\$28,596 YTD approximately 22% below the \$36,720 budgeted YTD
- Animal Fee—\$15,982.88 YTD approximately 20% above the \$12,753 budgeted YTD

### Total Revenue



### License Revenue



### Fee Revenue

